

# Boilers made better

## Gas boiler homeowner guide



Homeowner  
guide



# Why Worcester Bosch?

## A warmer, welcoming home



Put the UK's most awarded boiler brand<sup>\*</sup> at the heart of your home and enjoy comfort the whole family can warm to.

From stylish, minimal designs, to efficient and reliable boilers, we've got you covered.

**Find your new boiler right here.**



### Top-rated and trusted

Voted Which? Best Buy for 14 years on our gas combi boilers



### Peace of mind guaranteed

Relax knowing your boiler is covered and cared for



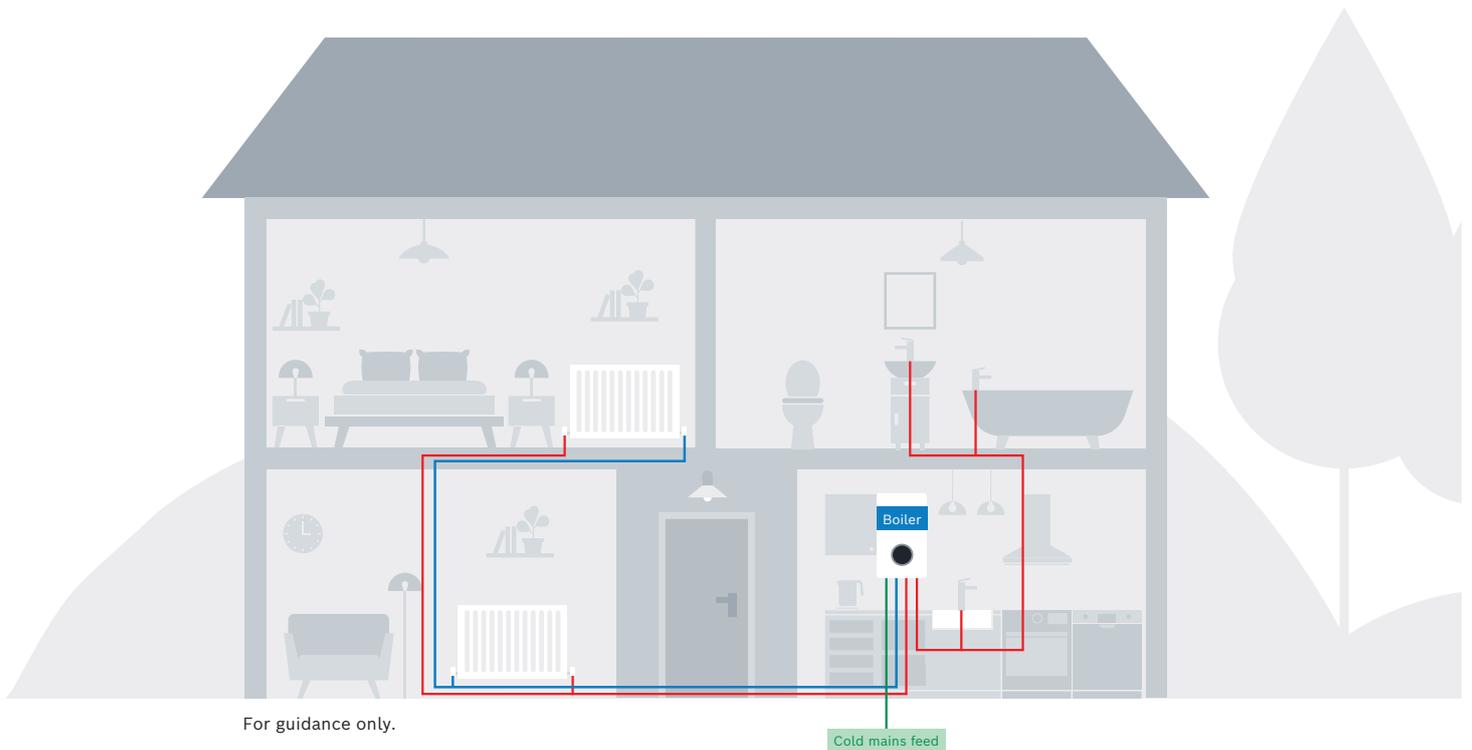
### The professional's choice

Chosen by installers for your home and theirs

# Heating made for your home

## The choice is yours

### Combi boiler



A combination (or combi) boiler powers your central heating and hot water requirements from a single compact unit.

Perfect for smaller properties, combi boilers heat water directly from the mains when you turn on a tap. This has two main advantages. Firstly, hot water is delivered at mains pressure, so you should enjoy a lovely, powerful shower. And secondly, because water is heated 'on demand' you won't need a hot water storage cylinder, saving valuable living space in your home and reducing pipework costs – and the cost of a cylinder – at installation.

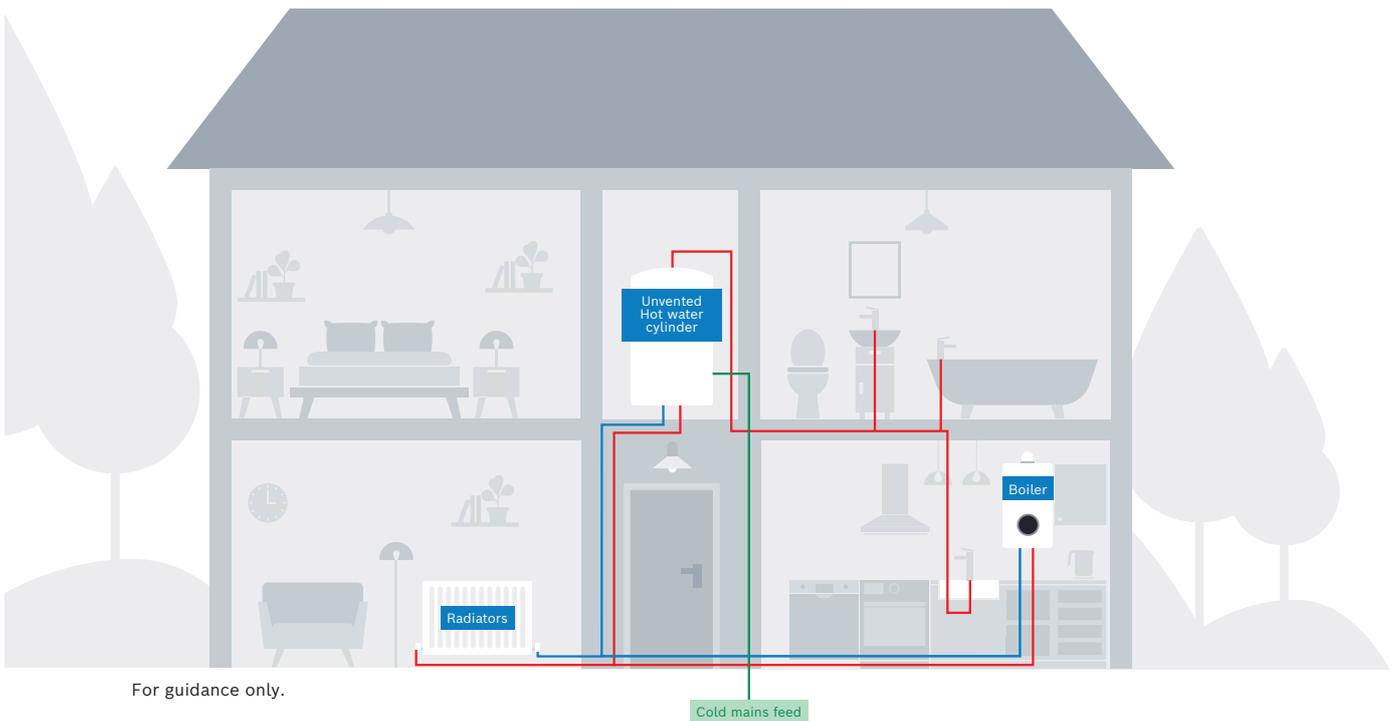
- ▶ **Very cost effective and energy efficient because water is only heated when needed, rather than being heated and then stored in a cylinder**
- ▶ **There are no additional tanks, freeing up valuable loft space – useful if you plan to convert the loft in the future. Plus, there's no risk of loft pipework freezing.**



# Heating made for your home

## The choice is yours

### System boiler (sealed system)



System boilers are all about busy homes, using a storage cylinder to store hot water for whenever you need it.

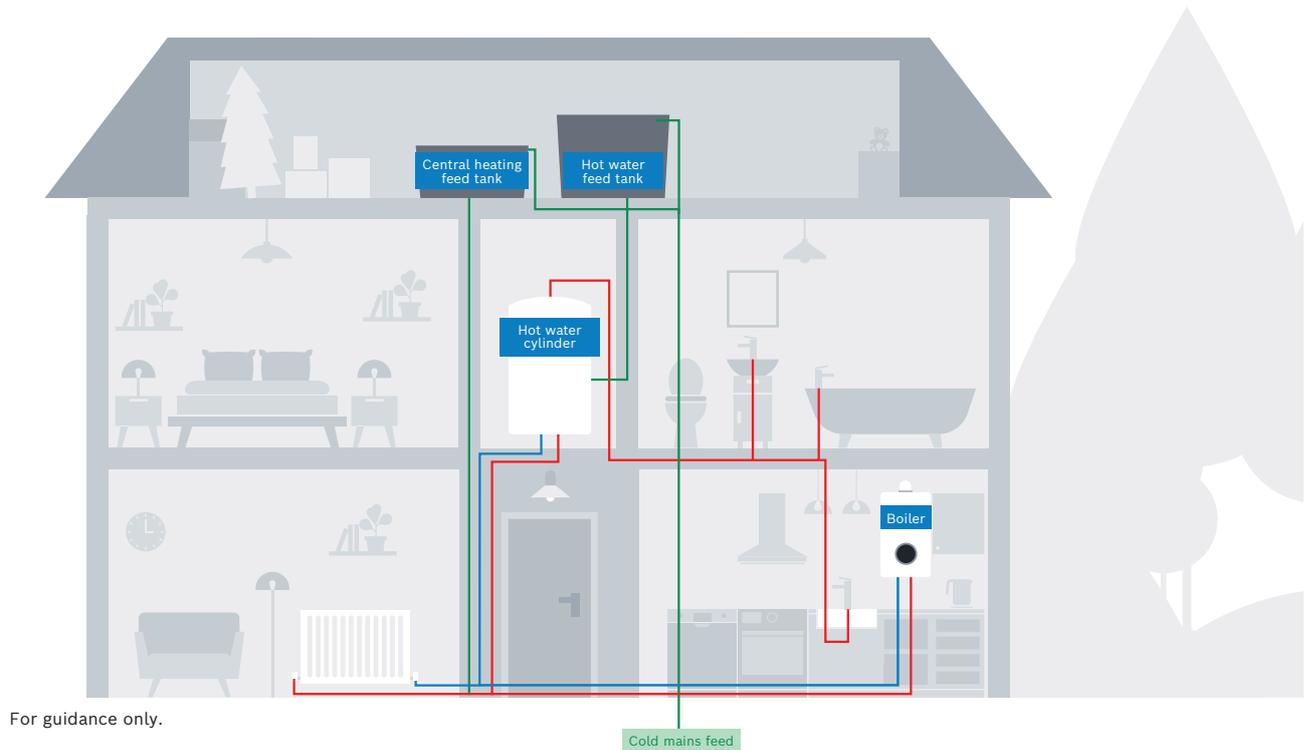
It means you can enjoy a large supply of hot water to any number of taps, making it ideal for homes with more than one bathroom. All the main parts are built into the boiler itself, so it's quicker, easier and neater to install than a regular boiler.

System boilers are also compatible with solar water heating, so if that's an option for your home, you can take advantage of renewable energy to reduce your home heating bills and your carbon footprint.

- ▶ **Economical to run**
- ▶ **No need for a loft tank, freeing up space and eliminating any worries about loft leaks or frost damage**
- ▶ **A regular boiler can also be installed on a sealed system with a generic sealed system kit and an unvented cylinder.**



## Regular boiler (open vented system)^



A regular boiler (sometimes known as traditional, conventional or heat only boilers) can be a good choice in areas where water pressure is low, where there are two or more bathrooms, or if your family needs a lot of hot water at the same time.

These boilers need a separate hot water cylinder, a cold water storage tank in the loft to feed it, and an additional tank to maintain the water level of the central heating system.

- ▶ **Can be a good option to replace an existing boiler in a home with an older radiator system that might not cope with the higher water pressure delivered by combi or system boilers**
- ▶ **Compatible with solar water heating systems for a lower carbon footprint and lower energy costs.**



<sup>^</sup>The diagram above demonstrates a regular boiler set up in an open vent system.

# Discover our full range of boilers

Style and performance has never looked better



**2000 series**



**4000 series**



**8000 Life series**



**8000 Style series**



**Boiler types**

Combi

Combi System

Combi System Regular

Combi System



**Fuel types**

Natural Gas  
LPG

Natural Gas  
LPG

Natural Gas  
LPG

Natural Gas  
LPG



**CDi Compact series**



**Ri series**



**Ri Compact series**



**CDi Highflow series (floor standing)**



**CDi Regular series (floor standing)**

Combi System

Regular

Regular

Combi

Regular

Natural Gas  
LPG

# Top value performance

7  
Year  
Guarantee\*



# Greenstar 2000

This Quiet Mark certified, affordable combi boiler is designed to slot seamlessly into your kitchen or utility. The Greenstar 2000 is a sleek and super efficient workhorse that's loved by installers and will keep your heating and hot water running reliably all year round.

## Why choose the Greenstar 2000?



### Guaranteed

Peace of mind for 7 years\*



### Quiet Mark

Powerful heating without the noise



### Bosch quality

Great design at a lower price



### QuickTap

No more wasting water waiting for it to heat up



### Energy saving

A-Rated, impressive efficiency saves on your bills



### Eco packaging

Recyclable packaging that's great for your home and the environment

## All under control

Set the temperature and our clever controls do the rest – making your home heating more efficient and responsive to the weather. Your controls guarantee matches the boiler if installed at the same time\*.



Take control and view our controls.



## Efficiency rating



A→G

A<sup>++</sup>→G

94% efficiency (Central Heating)

## Available boiler types



Combi

## Available outputs

Combi: 25kW, 30kW



Natural Gas, LPG

## Dimensions

Height: 724mm

Width: 400mm

Depth: 300mm



For more information, scan the QR code to visit our website.

# Effortlessly efficient comfort



**10**  
Year  
Guarantee\*

10 Greenstar 4000



# Greenstar 4000

Perfect for medium-sized homes, the Greenstar 4000 is an ultra-quiet powerhouse – ready to work hard and give you all the heating and hot water you need, without all the noise.

## Why choose the Greenstar 4000?



**Guaranteed**  
10 years  
peace of mind\*



**Super quiet**  
Powerful heating  
without the noise



**Contemporary**  
Designed for stylish  
home interiors



**QuickTap**  
No more wasting  
water waiting for it  
to heat up, on combi



**Easy to control**  
Clear colour display  
for simple monitoring  
and control



**Efficient**  
A-rated for optimum  
energy efficiency  
and reduced bills

## All under control

Set the temperature and our clever controls do the rest – making your home heating more efficient and responsive to the weather. Your controls guarantee matches the boiler if installed at the same time\*.



Take control  
and view our  
controls.



## Efficiency rating



**A**

A→G



**A**

A\*\*→G

94% efficiency (Central Heating)

## Available boiler types



Combi, System

## Available outputs

Combi: 25kW, 30kW

System: 12kW, 15kW, 18kW,  
21kW, 24kW



Natural Gas, LPG

## Dimensions

Height: 724mm

Width: 400mm

Depth: 310mm



For more information, scan the  
QR code to visit our website.

# The big-time boiler

**12**  
Year  
Guarantee\*



# Greenstar 8000 Life

The Greenstar 8000 Life can stand up to the busiest of mornings with ease. Designed to meet the needs of large family homes, this reliable boiler will do everything you need, whenever you need it to.

## Why choose the Greenstar 8000 Life?



**Guaranteed**  
12 years  
peace of mind\*



**Top performance**  
Keeps up with  
the busiest homes



**Easy controls**  
For simple monitoring  
and control



**Efficient**  
94% central  
heating efficiency  
to reduce your bills



**Well-connected**  
Wireless connectivity  
for efficient and  
effortless control



**Convenient**  
Can automatically re-fill  
the system, maintaining  
optimum boiler pressure\*



## All under control

Set the temperature and our clever controls do the rest – making your home heating more efficient and responsive to the weather. Your controls guarantee matches the boiler if installed at the same time\*.



Take control  
and view our  
controls.



## Efficiency rating



A→G



A\*\*→G

94% efficiency (Central Heating)

## Available boiler types



Combi, System, Regular

## Available outputs

Combi: 30kW, 35kW, 40kW, 45kW, 50kW

System: 30kW, 35kW

Regular: 30kW, 35kW, 40kW, 45kW, 50kW



Natural Gas, LPG

## Dimensions

Height: 780mm

Width: 440mm

Depth: 365mm



For more information, scan the  
QR code to visit our website.

\*Terms and conditions apply, visit the website for more information.

^Intelligent Filling System required, combi only.

# Top class boiler



**12**  
Year  
Guarantee\*



# Greenstar 8000 Style

Designed to sit proudly on display, this is a boiler with beauty and brains. The Greenstar 8000 Style can stand up to the busiest of mornings, this is the boiler that has the power to do everything you need.

## Why choose the Greenstar 8000 Style?



**Guaranteed**  
12 years  
peace of mind\*  
for your home



**Stunning design**  
Innovative, sleek  
design in black  
or white



**Powerful**  
Plenty of power for  
multiple showers at  
once (45 & 50kW)



**Clever controls**  
Innovative touch  
screen display for  
easy control



**Well-connected**  
Wireless connectivity  
for efficient and  
effortless control



**Convenient**  
Can automatically re-fill  
the system, maintaining  
optimum boiler pressure\*

## All under control

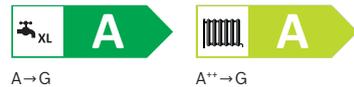
Set the temperature and our clever controls do the rest – making your home heating more efficient and responsive to the weather. Your controls guarantee matches the boiler if installed at the same time\*.



Take control  
and view our  
controls.



## Efficiency rating



94% efficiency (Central Heating)

## Available boiler types



Combi, System

## Available outputs

Combi: 30kW, 35kW, 40kW, 45kW, 50kW  
System: 30kW, 35kW



Natural Gas, LPG

## Dimensions

Height: 780mm

Width: 440mm

Depth: 365mm



For more information, scan the  
QR code to visit our website.

\*Terms and conditions apply, visit the website for more information.  
^Intelligent Filling System required, combi only.

# Small but mighty

**10**  
Year  
Guarantee\*



# Greenstar CDi Compact

A real fit-and-forget boiler, the Greenstar CDi Compact slots seamlessly into a cupboard and powers your entire home. Small in size but big in power, it'll deliver all the heating and hot water your home needs.

## Why choose the Greenstar CDi Compact?



**Guaranteed**  
10 years  
peace of mind\*



**Compact**  
Kitchen-cupboard  
friendly



**Powerful**  
Small but mighty  
for a cosy home



**Instant comfort**  
Hot water pre-heat  
function available  
on combi



**Easy control**  
Simple, user  
friendly displays  
for easy control



**Efficient**  
A-rated for optimum  
energy efficiency  
and reduced bills



## All under control

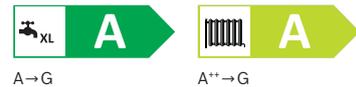
Set the temperature and our clever controls do the rest – making your home heating more efficient and responsive to the weather. Your controls guarantee matches the boiler if installed at the same time\*.



Take control  
and view our  
controls.



## Efficiency rating



A→G

A<sup>++</sup>→G

94% efficiency (Central Heating)

## Available boiler types



Combi, System

## Available outputs

Combi: 28kW, 32kW, 36kW

System: 27kW, 30kW



Natural Gas, LPG

## Dimensions

Height: 690mm

Width: 390mm

Depth: 280mm



For more information, scan the  
QR code to visit our website.

\*Terms and conditions apply, visit the website for more information.

# Cupboard-sized comfort

**10**  
Year  
Guarantee\*



# Greenstar Ri and Ri Compact

Small and stealthy, but with plenty in the tank to heat a whole family home, the popular Greenstar Ri regular boiler has everything you need for the busiest mornings and coldest winters.

## Why choose the Greenstar Ri?



**Guaranteed**  
10 years  
peace of mind\*



**Compact**  
Fits inside a  
kitchen cupboard



**Quality**  
Bosch quality  
for your home



**Responsible**  
Compatible with  
solar panels for  
extra efficiency



**Simple controls**  
Straightforward flow  
temperature control  
for easy adjustment



**Flexible**  
Suits many homes,  
with outputs from  
12kW-30kW



## A full solution

The Ri can be used with our range of high efficiency Green Storage cylinders, so that you've got a full Worcester Bosch setup.



Scan to  
find out the  
benefits of  
our cylinders



## Efficiency rating



A++++→G

Ri 92% efficiency (Central Heating)

Ri Compact 93% efficiency  
(Central Heating)

## Available boiler types



Regular

## Dimensions

Height: 600mm

Width: 390mm

Depth: 270mm

## Available outputs

Ri: 12, 15, 18, 21 & 24kW

Ri Compact: 27 & 30kW



Natural Gas, LPG



For more information, scan the  
QR code to visit our website.

\*Terms and conditions apply, visit the website for more information.

# Ultra powerful heating



**10**  
Year  
Guarantee\*



# Greenstar CDi Highflow

Packing plenty of punch for large family homes, but compact enough to live under your kitchen counter – the Greenstar CDi Highflow is a high performance combi capable of keeping up with the busiest of lifestyles.

## Why choose the Greenstar CDi Highflow?



**Guaranteed**  
10 years  
peace of mind\*



**Powerful**  
Plenty in the tank  
for 2-bath homes



**Convenient**  
Fits under your  
kitchen counter\*



**Rapid comfort**  
Fills your kitchen  
sink in 19 seconds



**Simple control**  
Easy boiler control  
knobs with display



**Resilient**  
Frost protection  
included

## All under control

Set the temperature and our clever controls do the rest – making your home heating more efficient and responsive to the weather. Your controls guarantee matches the boiler if installed at the same time\*.



Take control  
and view our  
controls.



## Efficiency rating



**B**

A→G



**A**

A\*\*→G

92% efficiency (Central Heating)

## Available boiler types



Combi

## Available outputs

Combi: 29.5kW, 41.1kW



Natural Gas, LPG

## Dimensions

Height: 850mm

Width: 600mm

Depth: 600mm



For more information, scan the  
QR code to visit our website.

\*Terms and conditions apply, visit the website for more information.  
^Worktop must be removable.

# Heavyweight home heating



**10**  
Year  
Guarantee\*

# Greenstar CDi FS Regular

When your home's big and has multiple bathrooms, the Greenstar CDi FS has everything you need to keep it warm. Rapid hot water, fast flow, and all from underneath a kitchen counter – it may be small, but it's mighty too.

## Why choose the Greenstar CDi FS Regular?



**Guaranteed**  
10 years  
peace of mind\*



**Powerful**  
Plenty in the tank for  
big family homes



**Bosch quality**  
Reliable design  
for your home



**Compact**  
Slots neatly under  
a kitchen counter



**Easy controls**  
Simple to adjust, with  
a temperature display



**Responsible**  
Compatible with solar  
for extra efficiency



## The full solution

The Greenstar CDi FS can be used with our range of high efficiency Green Storage cylinders for a complete Worcester Bosch system.



Scan to find out  
the benefits of our  
cylinders



## Efficiency rating



A\*\*→G

92% efficiency (Central Heating)

## Available boiler types



Regular

## Available outputs

Regular: 30kW, 41kW



Natural Gas, LPG

## Dimensions

Height: 850mm

Width: 400mm

Depth: 600mm<sup>^</sup>



For more information, scan the  
QR code to visit our website.

\*Terms and conditions apply, visit the website for more information.  
<sup>^</sup>630mm to front of flap.

# Changing your heating system

## What you need to know

### Energy efficiency

Visit the Energy Trust website to compare your boiler with replacement options, to find and estimate your potential savings.

### Future-proofing

Choose a boiler that will suit you long term. If you're planning on renovating or extending, new bathrooms will mean more hot water demand, so make your decision with today and tomorrow in mind.



### System cleanliness

Look after your boiler and your boiler will look after you. By regularly flushing the system and adding inhibitor, you'll prevent debris and dirty water, keeping your heating healthy.

### System filter

System filters will protect your heating from damage and keep your boiler running efficiently for years to come. During your annual service, they'll be cleaned and checked.

### Pipe upgrades

If you're upgrading your boiler or changing to a different type, your installer may need to fit new pipework to provide higher flow rates or more efficient heating.

### Peace of mind

Your guarantee helps you keep safe from expensive repairs and replacements. Always check your guarantee details, they vary between installers.



# Expert installations

## Professionals at every stage

### Worcester Bosch Accredited Installers

To find a local Worcester Bosch Accredited installer, simply visit the 'Find an Installer' page on our website at: [worcester-bosch.co.uk](http://worcester-bosch.co.uk)



### Find your new boiler, fast

Get your brand new, highly efficient, fully guaranteed boiler installed through our **FastTrack** arrangement service.

With a nationwide network of Accredited Installers, we offer a fully managed service (all the way from quote to installation) on any of our combi and system boilers.



Scan and start your FastTrack installation now.

### Gas Safe registered



Our network of Gas Safe Registered independent installers are experts in our products, ready to help you choose the right boiler for your home.



# Easy installations

## Changing your heating system



### 1. Finding an installer

We recommend speaking to at least three installers, as they can vary in cost and availability. They'll help you decide between the different options available.

Your installer will also show you the different controls and recommend the best one for the features you want – like zone heating, remote functionality, or weather compensation.

### 2. Getting a quote

Your installer will give you a quote after their visit, for supplying and fitting the boiler, which should include the following work:

- ▶ Power flushing the heating system
- ▶ Controls
- ▶ Any system changes that may need to be carried out, such as pipework changes
- ▶ System filter
- ▶ System chemicals

The overall cost of the boiler and installation will depend on the boiler, system type, and location in your home.

### 3. Installation day

Most like-for-like boiler replacements can be carried out in a day, but more complex jobs might take between 1–3 days.

### 4. Enjoy your cosy home

Once your installer has finished and shown you how everything works, you can start enjoying your warm, comfortable home.

To keep your guarantee active and your heating healthy, you'll need to arrange an annual boiler service. Contact your installer and try to organise it during the summer, so you're not caught out when it gets cold and installers get busy.

#### Top tip:

Getting your boiler changed can be the perfect opportunity to sort other heating or plumbing issues in your home. From fitting an outdoor hot water tap to clean the dog, to adding an extra radiator in a colder part of your home – it's a great opportunity to get those small jobs ticked off.

# Top customer care

## Ongoing support and peace of mind

We're here when you need our support. Our award-winning home heating experts are always on hand, ready to answer every question you have.



**Award-winning support, 364 days a year**



**Rated by 35,000+ customers**



**Nationwide coverage with 300+ support vans**



### Customer care in your pocket with MyBosch

Keep everything about your boiler to hand in our easy-to-use customer portal. Find your product name and serial number, check the length of your guarantee, or find your installer's details to arrange your boiler's annual service.

You'll also find home heating advice, how-to guides and FAQs, all in one handy portal, accessible 24/7.



**Scan to create your MyBosch account today.**



# Get in touch

## Customer Care

Tel: 0330 123 9339

## Customer Technical Helpline (Pre & Post Sales)

Tel: 0330 123 3366

Email: [technical-advice@uk.bosch.com](mailto:technical-advice@uk.bosch.com)

## Guarantee Registration

Your installer should register your boiler on your behalf.  
If you want to check, visit MyBosch.



### MyBosch

Download the MyBosch app to access home heating advice, check your guarantee, FAQs and more.



[worcester-bosch.co.uk/support/customer-support](https://worcester-bosch.co.uk/support/customer-support)

# Share

We would love to see your new boiler and heating system.



@WorcsBoschCare



Worcester Bosch UK



@WorcesterBosch



WorcesterBoschHeating



This brochure  
is recyclable.

## Worcester Bosch

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[worcester-bosch.co.uk](https://worcester-bosch.co.uk)

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